

## SKILLS LIST PER TECH FOR USE BY THE DISPATCHER

**Note:** Rank each tech on a scale from 0 (not qualified) to 5 (most qualified).

TASKS	AL	RICH	MARTY	IRV
Plumbing service				
Sewer and drain				
Plumbing installation				
Water filter service				
Warm air heating				
Hot water heating				
Steam heating				
Domestic hot water				
Electric hot water				
Gas piping				
Air conditioning service				
Air conditioning installation				